

Creswell Veterinary Clinic COVID-19 Protocol

In an ongoing effort to minimize the risks associated with COVID-19, we ask for your understanding and cooperation with the following changes to our hospital protocol:

- Until further notice, clients will not be allowed to enter the building.
- Upon arrival, please remain in your vehicle and call the front desk at 410-734-6262 and we will check you in and get some basic information from you about your pet.
- A staff member will then come get your pet while you *remain in your vehicle*.
- Your pet will be brought into the clinic for examination and appropriate treatments administered.
- We will call you on your mobile phone to communicate about exam findings and treatments.
- At the conclusion of your visit, a staff member will return your pet to your vehicle.

Thank you for your understanding.

Sincerely,

David R. Cullum, DVM