

Hello, we hope you and your family are staying healthy and safe through this most unprecedented time.

Being an essential business, we have remained open throughout this pandemic, providing curbside/concierge service for our patients. We even split our staff into 2 teams and reduced our hours to reduce exposure. We also adopted a "Personal Porch" delivery for medications and pet food for our clients to help them stay home and safe.

With Governor Holcomb's Back on Track Indiana plan put in place and the Stay at Home order lifted, more people will be returning to work. Because of this, we feel the need to extend our hours back to the pre-COVID-19 schedule to help accommodate our clients and needs of our patients, with one exception. For the time being, we will be closing at 8:00pm on Mondays and Wednesdays.

At this time, we are continuing curbside service and restricting entry into our building to only authorized personal. We are following all of the CDC and OSHA requirements with social distancing and disinfecting throughout the day with our employees, but until we have implemented adequate safety measures for larger crowds, we will continue this practice. We hope you will understand and continue to be patient with us.

Our phenomenal staff is working extremely hard to keep up with the new demands of curbside service and to keep the communications open with our clients. Due to the increase in call volume for the curbside service, unfortunately, the wait times on hold have been longer than usual. We appreciate your patience and kindness.

We are continuing to follow CDC recommendations throughout this pandemic, and would appreciate if all our clients coming for a curbside appointment or to pick up medication, were to please wear a mask. Our staff is wearing masks to protect you, and we thank you for showing them the same courtesy. Also, if you or someone in your household has been exposed, tested positive, or have clinical signs of COVID – 19, please reschedule your appointment or inquire about our Telemedicine service.

On another note, remember it is springtime, and even though we may be practicing social distancing, the mosquitos, fleas and ticks are not!! Please remember to protect your pet(s) with Heartworm and Flea & Tick prevention. We carry a few different brands of these products to accommodate the different lifestyles and needs of our clients and their pets. Our prices are very comparable to the big online pharmacies and sometimes even lower, especially with the instant rebates from the manufacturers! Plus, buying from your local veterinary clinic, your pet is covered under the manufacturer's guarantee! Please visit our website for information and savings on our prevention.  
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